

## A220



# Refresher course for airline dispatchers

### Course Introduction

Our Pre-Dispatcher Refresher course is a customized training designed and delivered by the Flight Operations Academy of Lufthansa Aviation Training (LAT) to refresh on key skills and knowledge necessary to perform Dispatcher and Flight Operations Officer duties.

This non-mandatory training is also tailored to prepare less experienced Dispatchers / FOOs to help them with basic competences which will be needed to fulfil our Airbus A220 Dispatcher Transition Course.

### Course Philosophy

After an on-line test for an evaluation of the skills, the student will be suggested to take a 1 or a 3-days refresher, subject to the individual results, or go into the A220 Dispatcher Transition course without further pre-training.

Whether the short or longer version being recommended, this training will deliver the “must haves” to refresh on aircraft systems, documentation, performance, aerodrome limitations and or flight planning, or a quick and brief advanced refresher to meet the student’s needs.

### Pre-assessment

The on-line pre-assessment is completed in the Learning Management System (LMS) of LAT. To determine the outcome and recommended training duration, the assessment will indicate:

- a) Direct access to our Airbus A220 Dispatcher Transition course (if required by the Airline).
- b) The recommendation for proceeding to the one-day Advanced Refresher.
- c) The recommendation for proceeding to the three-days Basic Refresher.

| 10 Questions | Content   |
|--------------|---|
| 2            | Aircraft & organisational documents / manual basics |
| 2            | Aircraft systems basics                             |
| 2            | Aircraft performance basics                         |
| 1            | Mass & Balance basics                               |
| 1            | Aerodrome limitations analysis (SELA) basics        |
| 2            | Flight planning basics                              |

## One-day Advanced Refresher

| 1 Day refresher  | Advanced Syllabus                                       |   |
|--|---|---|
| Refresher  | Aircraft & organisational documents / manuals refresher | If 50% or more of the pre-assessment candidates are at or below 75% |
|  | Aircraft systems refresher                              |   |
|  | Aircraft performance refresher                          |   |
|  | Mass & Balance refresher                                |   |
|  | Aerodrome limitations analysis (SELA) refresher         |   |
|  | Flight planning refresher                               |   |
| Depending on the pre-assessment results the refresher will focus on topics where gaps were observed. |   |   |

## 3-days Basic Refresher

| 3 Day foundation    | Syllabus   |  |
|---------------------|--|--|
| Basics / foundation | Aircraft & organisational documents / manuals foundation | If 50% or more of the pre-assessment candidates are at or below 65 % |
|                     | Aircraft systems foundation                              |  |
|                     | Aircraft performance foundation                          |  |
|                     | Meteorology foundation                                   |  |
|                     | Mass & Balance foundation                                |  |
|                     | Aerodrome limitations analysis (SELA) foundation         |  |
|                     | Flight planning foundation                               |  |